

# NE LINCOLNSHIRE JSNA INDICATOR SUMMARY

<b>TITLE:</b>	<b>SAFEGUARDING ADULTS WHOSE CIRCUMSTANCES MAKE THEM VULNERABLE AND PROTECTING THEM FROM HARM</b>
<b>SUBTITLE:</b>	<b>4a) Proportion of people who use services who feel safe 4b) Proportion of people who use services who say that those services have made them feel safe and secure</b>
<b>Domain:</b>	<b>ASCOF Domain Four: Safeguarding adults whose circumstances make them vulnerable and protecting them from avoidable harm</b>
<b>Frequency of Availability:</b>	Annual
<b>Time Period Of Data Analysis:</b>	(i & ii)2011/12 to 2014/15 (National & Regional)
<b>Links (Other Indicators, Plans, Assessments):</b>	PHOF1.19 Older people's perception of community safety

## AVAILABLE COMPARISONS

TYPE	AVAILABLE
National, Regional or Peer Group	Yes
Electoral Ward	No
Neighbourhood	No
Socioeconomic Differences	No
Targets, Trends & Projections	No

## KEY POINTS

**+ve** Proportion of people who use services who say that those services have made them feel safe and secure is above national average and continues to increase.

**-ve** Proportion of people who use services who feel safe is below national average and ranks 11 out of 15 peer councils.

## DESCRIPTION

How many users of local authority funded care and support services said 'I feel as safe as I want'? This measure gives an overall perspective of whether users feel safe, and is based on responses to the Adult Social Care Survey, which asks how satisfied or dissatisfied users are with the care and support services they receive. A higher score is better.

This measure gives an overall indication of a reported outcome for an individual – not just how much their local authority funded services contribute. Only a sample of users of social care in each authority has been surveyed for this measure. The confidence intervals on the bar chart indicate the highest and lowest likely score for the local authority for all service users. This measure is a percentage.

# NE LINCOLNSHIRE JSNA INDICATOR SUMMARY

4a) The relevant question drawn from the Adult Social Care Survey is Question 7a: "Which of the following statements best describes how safe you feel?", to which the following answers are possible:

- I feel as safe as I want
- Generally I feel adequately safe, but not as safe as I would like
- I feel less than adequately safe
- I don't feel at all safe

The measure is defined by determining the percentage of all those responding who choose the answer "I feel as safe as I want".

The measure gives an overall indication of a reported outcome for individuals – it does not, at present, identify the specific contribution of councils' adult social care towards to feeling safe

While the measure will focus on those choosing the most positive response - "I feel as safe as I want" - it will be important locally to analyse the distribution of answers across all four possible responses. For example, if a council has a relatively high proportion of respondents selecting "I feel as safe as I want" (i.e. scores highly on the measure) but also has a relatively high proportion of respondents selecting "I don't feel at all safe", this could reflect gaps in safeguarding services.

4b) The relevant question drawn from the Adult Social Care Survey is Question 7b: "Do care and support services help you in feeling safe?" To which the following answers are possible:

- Yes
- No

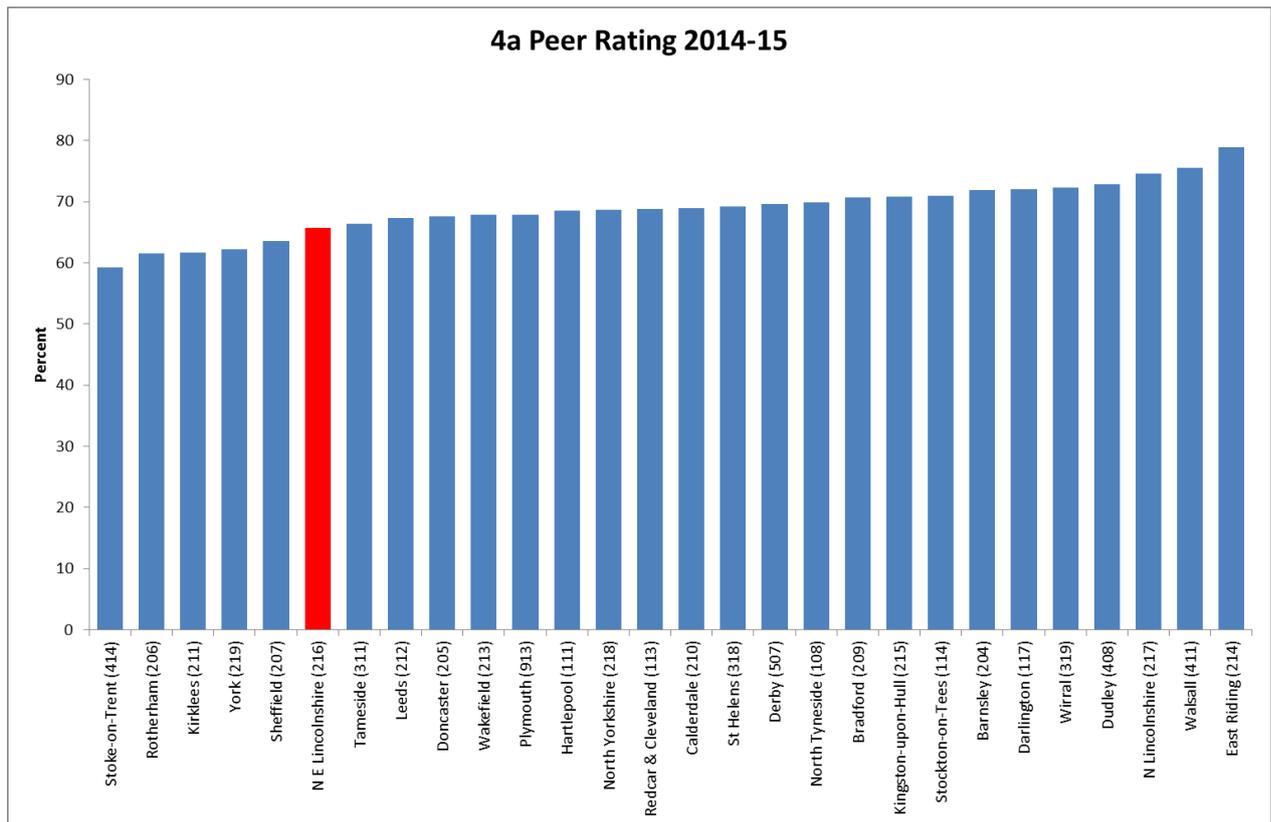
Whilst the overarching measure (4A) indicates a higher-level individual perspective on feeling safe, this complementary measure gives a specific comment on the impact of services on this outcome.

# NE LINCOLNSHIRE JSNA INDICATOR SUMMARY

## NATIONAL, REGIONAL OR PEER GROUP

In figure one NELC are the sixth lowest council in the peer region to have a proportion of people who use ASC services and who feel safe at 65.7%. This is noticeably below both the national proportion of 72% and the peer result of 71%. This indicates that creating safer communities is still on-going for both NELC and NELCCG.

Figure 1      4A - Proportion of people who use services who feel safe

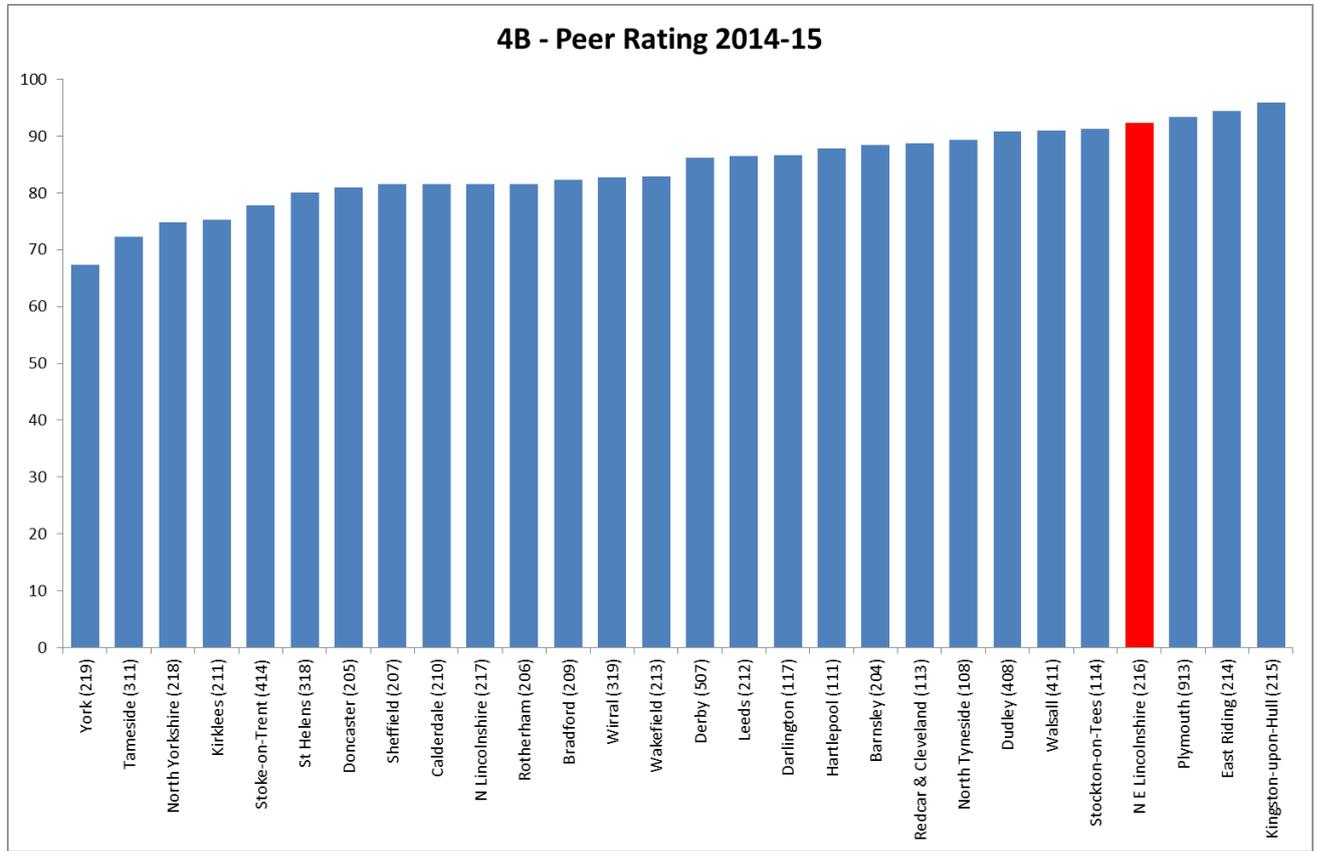


Data Source: Adult Social Care Outcomes Framework (ASCOF).

# NE LINCOLNSHIRE JSNA INDICATOR SUMMARY

Figure 2 4B - Proportion of people who use services who say that those services have made them feel safe and secure

In contrast NELC are fourth in their overall peer group at 92.3%. Just over the national response of 89% and peer result of 89%



Data Source: Adult Social Care Outcomes Framework (ASCOF - HSCIC)

# NE LINCOLNSHIRE JSNA INDICATOR SUMMARY

Figure 3 Y&H (only) Quartile position

Organisation	4A - Proportion of people who use services who feel safe	4B - Proportion of people who use services who say that those services have made them feel safe and secure
Barnsley (204)	71.9	88.5
Bradford (209)	70.7	82.3
Calderdale (210)	68.9	81.5
Doncaster (205)	67.6	80.9
East Riding (214)	78.9	94.4
Kingston-upon-Hull (215)	70.8	95.9
Kirklees (211)	61.7	75.3
Leeds (212)	67.3	86.5
<b>N E Lincolnshire (216)</b>	<b>65.7</b>	<b>92.3</b>
N Lincolnshire (217)	74.6	81.5
North Yorkshire (218)	68.7	74.8
Rotherham (206)	61.5	81.6
Sheffield (207)	63.6	81.5
Wakefield (213)	67.9	82.9
York (219)	62.3	67.4

## POSITION 2014-15

<b>Top</b>	70.8	87.5
<b>Middle</b>	67.9	81.6
<b>Lower</b>	64.7	81.2

<b>NELCCG Quartile Position</b>	<b>Lower Middle</b>	<b>Top</b>
<b>Rank</b>	11/15	3/15

# NE LINCOLNSHIRE JSNA INDICATOR SUMMARY

## BREAKDOWN OF RESULTS

Figure 4 show the breakdown of results from the Care Survey, in 2013-14 to confirm that results to give further confidence that there are no potential gaps in safeguarding services.

Figure 4      Break down of Survey Questions in 2013-14

Question 7a - Which of the following statements best describes how safe you					
	North East Lincolnshire		Nationally		
	Outturn	NEL Quartile Position	Top	Middle	Lower
I feel as safe as I want	65.2	Lower Middle	69.575	66	62.925
Generally I feel adequately safe, but not as safe as I would like	26.8	Lower Middle	30.1	27.8	25.1
I feel less than adequately safe	5.3	Top	5.3	4.5	3.6
I don't feel at all safe	2.7	Top	2.4	1.7	1.2

Question 7b - Do care and support services help you in feeling safe?					
	North East Lincolnshire		Nationally		
	Outturn	NEL Quartile Position	Top	Middle	Lower
Yes	87.9	Top	85.6	80.3	75
No	12.1	Lower	25	19.7	14.4

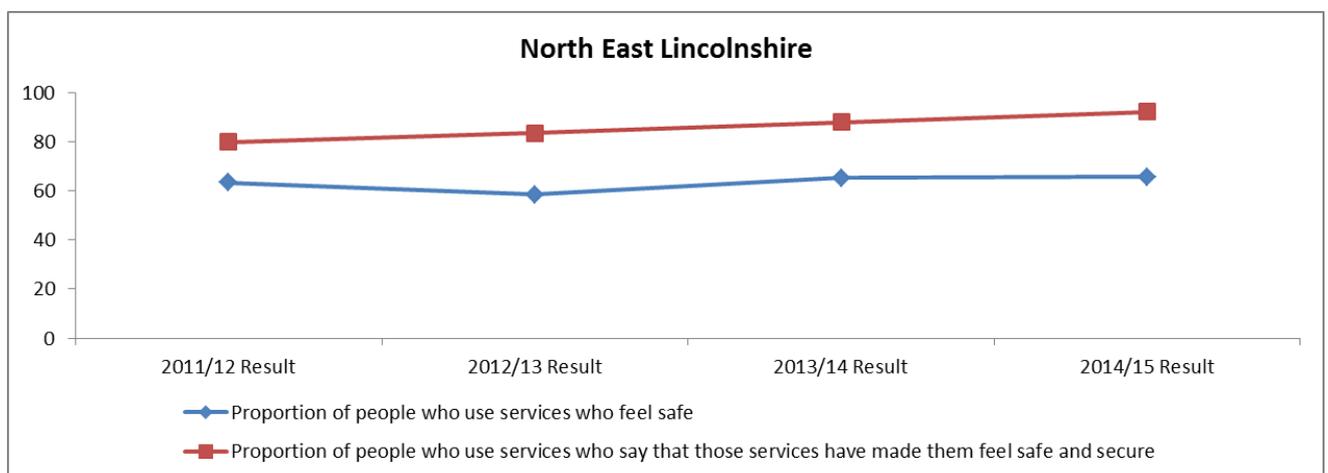
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## TRENDS, TARGETS & PROJECTIONS

Figure 5 shows that NELC has been seen minimal increases for those patients who use services and feel safe. 4B, proportion of patients who use services and say those services make them feel safe has consistently stayed above 80% for the past four years. This would indicate that even though councils have been hit by a reduction in budgets they are still able to provide adequate services to their clients.

Unfortunately there are no national results to benchmark against, at this time, for all reported years.

**Figure 5** Trends of adults known to social care services as being in settled accommodation 2008/09 to 2013/14



Data Source: Adult Social Care Outcomes Framework (ASCOF)

**Public Data Sources:**

<http://ascof.hscic.gov.uk/>